
CORPORATE SOCIAL RESPONSIBILITY POLICY

Patel assumes the commitment to continue working to assure quality and environmental management in all of its processes in accordance with environmental standards (ISO 14001 for instance), and to fulfill all legal requirements established in the area of health and safety at work and food safety (such as BRC and IFS). It also voluntarily integrates the corporate social responsibility criteria within its reach to contribute to sustainable development at economic, social and environmental level among its surroundings and the community where it operates.

Within this framework, Patel agrees:

- To make products that meet the food quality and safety standards implemented, with food self-control systems based on international standards.
- To work to move forward in understanding the needs of the customers, in order to meet their requirements and achieve their satisfaction.
- To advance in continuous improvement in all areas of the company (quality and food safety, environmental management, animal welfare, health and safety and compliance).
- To assure the fulfillment of current legislation.
- To extend its corporate social responsibility commitment to all companies connected (customers, suppliers, etc.)
- To collaborate as a priority with local suppliers and neighbouring municipalities.
- To offer quality occupation and decent working conditions.
- To work for the integration, equality and non-discrimination of staff in Patel.
- To follow ethical and safe working processes and cover all staff training needs.
- To assure the integration of occupational risk prevention so that each worker knows and fulfills the established health and safety regulations.
- To minimize environmental impact and work for continuous environmental improvement in all activities, assuring maximum respect for the environment.
- To efficiently use all natural resources, raw materials and energy, reducing their consumption to the necessary minimums and systematically reducing the production of waste, tipping and emissions into the atmosphere wherever possible and technically viable.
- To participate in social action initiatives that contribute to the well-being of society.
- To promote commercial ethics, favouring free-market practices and rejecting all kinds of illegal or fraudulent practice and implementing effective mechanisms of prevention and vigilance.
- To establish channels of communication and dialogue, and favour relations with the stakeholders to achieve harmony between the business values and social expectations and adapt the business strategies as far as possible to its interests, concerns and needs.
- To guarantee a proper implementation of animal welfare regulations.

This policy is complemented with the different corporate policies approved by Patel that might be directly related to the matters at issue.

Policy approved on December 16th, 2019 by Xavier Planas Costa, Plant Manager of Patel S.A.U.

